

# GREAT RIVER

### A LETTER FROM THE CEO

This summer has already been quite the whirlwind of activity for our members and team members. On July 1st, we began the system merger from GEM's former operating system over to the Great River operating system. This is a big undertaking that always creates unique challenges. I am so grateful for the patience of the GEM membership that had to go through the process of getting new debit and credit cards, sign up for a new online banking system, change over their bill pay accounts and begin to switch the direct deposits to a new account and routing number. We are excited to have this conversion behind us.

In August, we will be doing this all again with the operating system conversion of former Four Flags Area Credit Union members into the Great River system. Once system conversions are complete, we will work to finalize plans to remodel both Minot and Niles branches. I want to again thank our members in advance for their patience and to please "excuse the dust" as we give these locations a much-needed upgrade.

Beyond the exciting merger updates, I would like our members to know that we are here for you. There is so much going on in the economy with rising prices. Please reach out to our team and help us understand Your Story, so that we can make recommendations that can help you weather this financial storm that is happening around us.

Because of the current state of the economy, we have created a new mortgage option with a 40-year term and attractive interest rates, to make homeownership more affordable at a time when interest rates have risen dramatically. We'll also, be offering some CD specials later this summer or fall, so stay tuned for details on that.

Thank you for your continued support and membership, we are here to help, please give us a chance.

Brant Hicks, CEO







#### **OUR 2022 COMMUNITY OUTREACH:**

#### **JANUARY**

Great River Gives Back - \$3,500 Donation to Waite Park Police Department

#### **FEBRUARY**

Sauk Rapids-Rice Education Foundation Sponsor

#### **MARCH**

Battle of the Badges - Police vs Fire Fighters Blood Drive Sponsor Junior Achievement - Mississippi Heights Elementary School

#### **APRIL**

Men's Golf League Sponsor Shred-A-Thon – MN and ND Branches Pathways 4 Youth Food Drive

#### **MAY**

Lincoln Elementary School – Teacher Appreciation Meal Donation Junior Achievement – Riverview Intermediate School

#### JUNE

Great River Gives Back – \$1,000 Donation to Waite Park Police Department Apollo High School – T-Shirt Sponsor Adopt-A-Highway Cleanup Summer Reading Program Sponsor – Minot Public Library Waite Park Spass Tag Family Fun Fest Parade Foley Fun Days Parade Rapids River Days Parade



















Community Involvement Matters.







# Now Featuring Interactive Teller Machines (ITMs)

We have installed Interactive Teller Machines at four of our branches! ITM's combine the traditional functionality of an ATM, while offering greater self-service opportunities, and the ability to speak with a live teller if needed.

#### How Can Live Tellers/Assisted Transactions Help Me?

- Change an Address
- Travel Notices
- Loan Payments
- Visa Payments
- Cash Withdrawals Over
   Card Limits (Typically \$500)

#### **ITM Locations:**

#### **BIG LAKE**

18146 198<sup>th</sup> Avenue Big Lake, MN 55309

#### **SAUK RAPIDS**

4 2<sup>nd</sup> Avenue North Sauk Rapids, MN 56379

#### **FOLEY**

161 Glen Street Foley, MN 56329

#### **SAUK CENTRE**

214 12<sup>th</sup> Street South Sauk Centre, MN 56378

#### Learn More:

www.GreatRiverFCU.org/itms-interactive-teller-machines

## What Can You Do to Protect Yourself?

## FRAUD PREVENTION

#### **Protect Your Identity**

You can protect your identity by never sharing account information. This includes your social security number, online banking credentials, debit, or credit card PIN (Personal Identification Number) and your account number.

#### **Protect Your Mail**

Place all outgoing mail in a blue USPS collection box. If you will be on vacation or away from home for an extended period, contact the US Post Office to place a hold on your mail for that timeframe. If you are not already registered, Great River Federal Credit Union offers eStatements for your accounts as well as for our Visa credit cards.

#### **Safely Dispose of Sensitive Information**

Papers that have personal and/or account information on them should be shredded.

#### Do Not "Over Share" on Social Media

Avoid posting photos on social media while you are on vacation. Wait until you return from vacation to share your fun photos and memories with friends and family. Robbers may notice that you are not home and take advantage of the opportunity.

Avoid playing quizzes or "get to know you" games. These quizzes and games can help a scammer collect information about you and use it to steal your identity or impersonate you to friends and family.

#### **Credit Freeze**

A credit freeze doesn't allow anyone, including you, to open new accounts until the freeze is lifted. The credit freeze is free and may be temporarily removed when you are applying for a loan. Reviewing your credit report may help you catch early signs of identity theft.

#### **Make Sure To:**

- Regularly review statements.
- Set up Alerts and Notifications within online banking.
- Review your credit report annually by requesting a free report at www.annualcreditreport.com or by calling 1-877-322-8228.
- Do Not "over share" on social media.





# Where Every Story Matters™

# 2022 Holiday Closures

Monday, September 5	Labor Day
Monday, October 10	Columbus Day
Friday, November 11	Veteran's Day
Thursday, November 24	Thanksgiving Day
Monday, December 26	Christmas Day Observed

# Enroll In Our New

# **SPEND & SAVE PROGRAM**

- Round up your debit card purchase to the nearest dollar amount.
- Transfer the difference from your checking to your savings account!
- Track transactions through online banking, our mobile app, or your monthly paper statements.



= \$4.65 Rounded Up = \$5 **SAVED = \$0.35** 



= \$2.50 Rounded Up = \$3 **SAVED = \$0.50** 



= \$26.02 Rounded Up = \$27 **SAVED = \$0.98** 

**Sign Up Today:** www.GreatRiverFCU.org/personal-checking



